

# Annual Report 2014

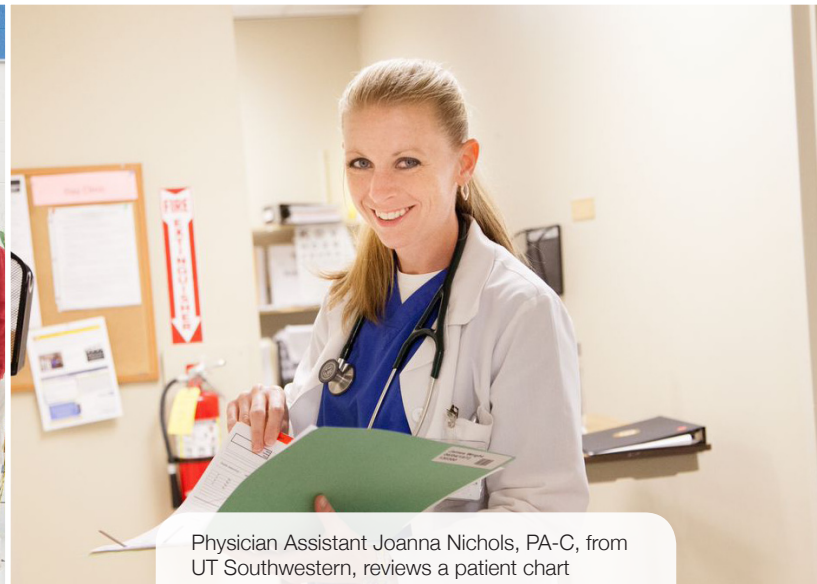
## Continued Strength Through Partnerships



North Dallas Shared Ministries™  
Life - Health - Education



Trish Houck, Volunteer Director, NDSM Day ESL Program (far left) and Gladys de la Cruz, volunteer Day ESL teacher (far right), with recent graduates



Physician Assistant Joanna Nichols, PA-C, from UT Southwestern, reviews a patient chart

As we look back at 2014, let's begin with encouraging news about the needs of our community. For a second year, demand for emergency financial aid has stabilized – we are not seeing the sharp increases of the recent past. On the other hand, as the charts that accompany this report attest, the demand for our services has not diminished.

There are still families living paycheck to paycheck whose lives can be turned upside down in an instant – someone gets sick, a car breaks down, a job is lost – a chain of events begins that overwhelms limited resources. We're here to break that chain – to provide what it takes to get back to "normal." Delivering emergency aid remains an essential part of what we do. But we do so much more.

At North Dallas Shared Ministries, we've always helped the less fortunate who live in our neighborhoods. From the day that our founding congregations banded together to pool their resources, we've always cooperated with others for the good of our community. This year we are highlighting some significant new partners and acknowledging longtime allies who are working alongside us to change lives for the better.

Thanks to generous support from **Hamon Charitable Foundation**, **Hoblizelle Foundation** and an anonymous donor, we completed an ambitious renovation, repair and re-purposing of the space in our building. These improvements have enhanced the medical services area (added fourth dental treatment room), updated classroom and multi-use spaces, and increased workflow and storage capacity in our food pantry and clothes closet. New, smaller, desks and chairs allow more people to work together comfortably.

In June our partnership with **Texas A&M University Baylor College of Dentistry** became operational. In six short months we were able to treat almost four times as many patients as in all of 2013. Our clinic is now open every weekday, staffed by four 4th year dental students, two dental assistants, a faculty advisor and an administrator. We now offer a much broader array of procedures. Volunteer Baylor students and faculty also offer free dental care to Special Olympians and others with intellectual and developmental disabilities two evenings a month.

Our other health care partner, **UT Southwestern Medical Center**, has now assigned five employees to our Medical Clinic. This increased staffing permits clinic hours from 9-3 four days each week, and 9-1 on Thursday. We can now treat a wider variety of patient concerns at every clinic. Previously, we scheduled specialty clinics to match the expertise of volunteer physicians. (All of whom we deeply appreciate!) We continue to hold these clinics on selected evenings.

We have increased vision screening to three times each month, providing eyeglasses to those who need them. Those requiring a complete eye exam return when the Lion's Club mobile exam bus is on site and **Oak Cliff Lions Club** members assist pro-bono optometrist Donna Haas in conducting the exams.





Our largest program, the distribution of food and hygiene items, is a success because of our strong partnership with **North Texas Food Bank** and the support of many donors. In 2014, over 42,000 adults and children received over \$ 1.7 million in aid through three programs:

- Friday Food Basket provides a bag of non-perishable food, milk, eggs, fresh produce, bread and bakery items to over 400 seniors and disabled adults each week.
- We provide the overwhelming majority of Emergency Aid Center clients groceries. Individuals receive groceries valued at \$ 85, a family of five receives \$ 250 worth of groceries.
- We provide food that is distributed monthly to pre-qualified low-income members of Christ’s Foundry United Methodist Mission.

North Texas Food Bank also provides an outreach caseworker two days a week to help clients enroll in SNAP (food stamps) and Medicaid for Children, as does another partner, **The Concilio** that provides two caseworkers two days each week.

Our partnership with **Foundation Communities** and **United Way of Metropolitan Dallas** has fueled explosive growth of our tax preparation services. We served just 115 clients in its first year, 2009. We prepared 2,469 returns in 2014 – identifying over \$ 4.1 million in refunds.

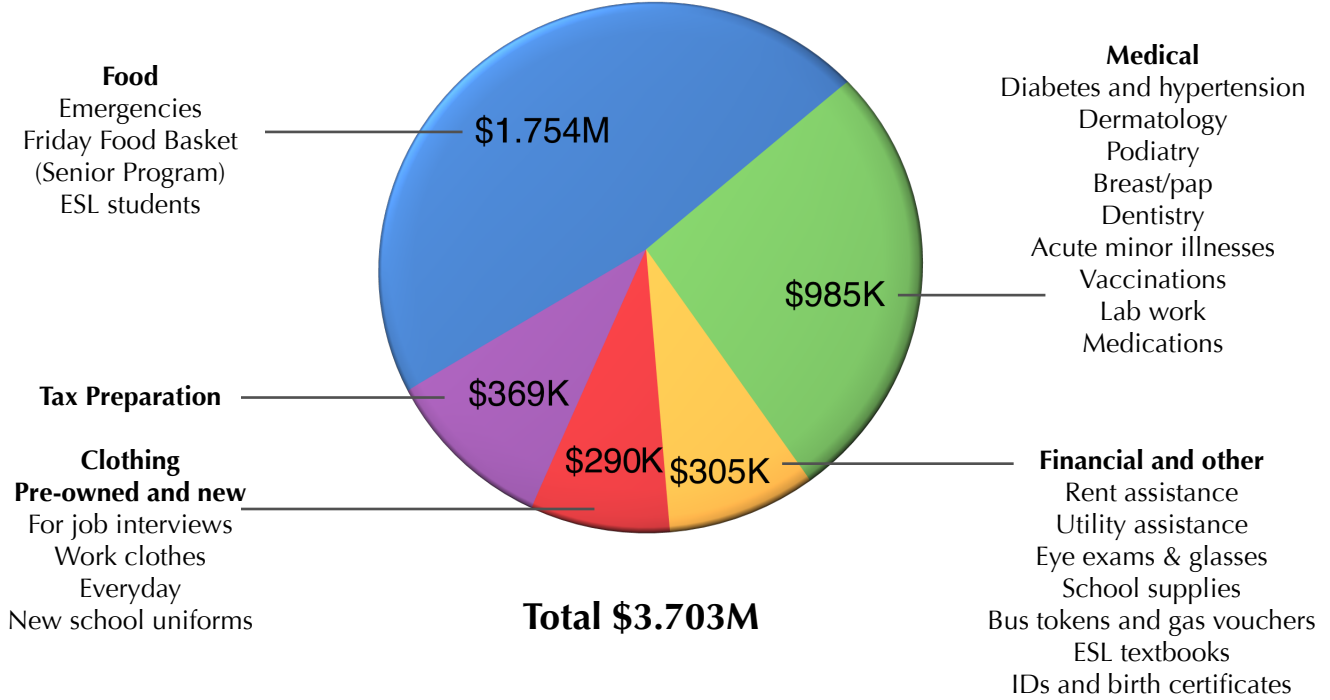
Last, but by no means least, **Holy Cross Lutheran Church** stepped forward when we needed to move our daytime ESL classes. (The former Chapel Hills Presbyterian Church had housed the classes until it was sold in May.) Holy Cross conducts its own evening ESL classes and we provide the textbooks. Because Holy Cross formerly had operated a school, we’re now using real classrooms for this vital educational program.

Because of our collaborative partnerships, because of all the contributions of time and resources made by our volunteers, our covenant congregations, other non-profits and foundations, government agencies, the business community and our neighbors, NDSM is much stronger and more useful to our community. Thanks to the efforts of all of you, we will continue to make a difference. Thank you for your support.

Judy Rorrie/Executive Director

Leonard Riggs, M.D./Chairman of the Board

## 2014 How We Help\*



\*Retail value of goods and services

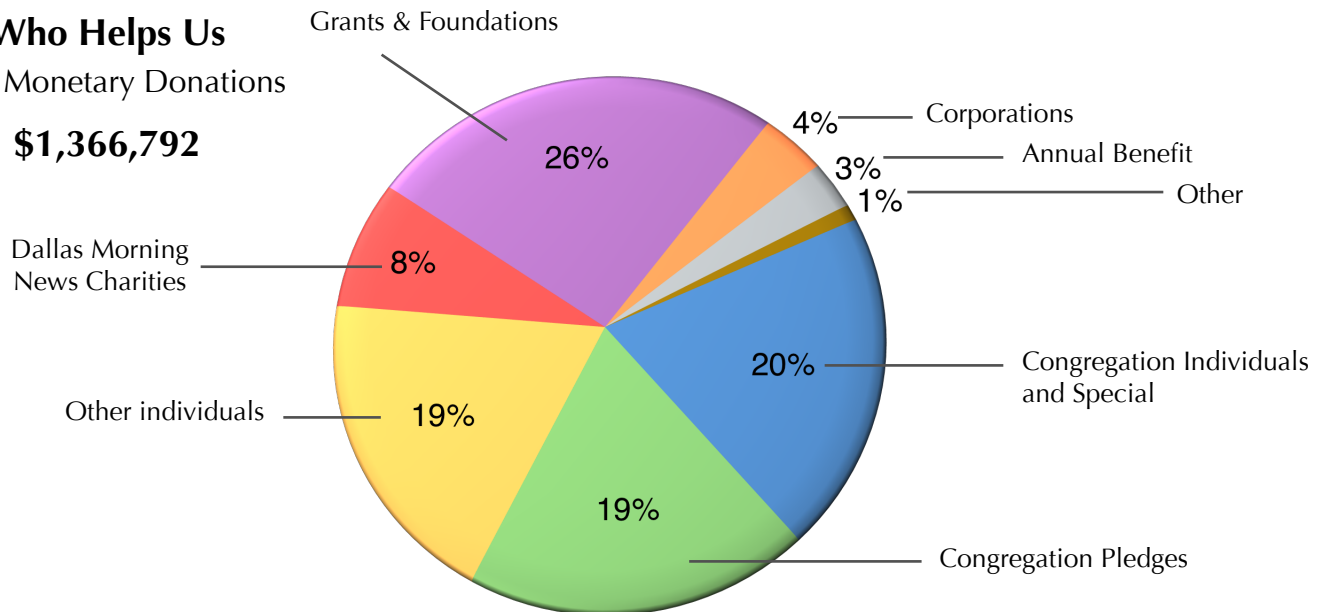
(Does not include \$ 216K rent assistance advanced at request of Dallas County Welfare for disabled clients with no household income, nor \$ 4.1M in refunds for clients identified during tax preparation.)

## 2014

### Who Helps Us

Total Monetary Donations

**\$1,366,792**



In-kind donations – food, medical care & lab work, clothing, tax preparation - **\$ 2,994,056**  
 General and administrative expenses total \$267,967 — 6.1% of total support. (\$4,360,848)